



502 S Morris, Ste D
Bloomington, IL 61701
Office 309.827.9100
Fax 309.839.4458

Welcome Letter and Information

Welcome to INtegrity Counseling! The information you provide on these forms will help us assign a counselor based on your needs and counselor availability. Your counselor will likely be someone other than the person doing your intake. Please help yourself to a cold bottle of water or make a cup of coffee any time you visit us.

About us

- We are a “pay as you can” counseling center. We do not take insurance.
- INtegrity depends on client financial contributions to offer services.
- Our counselors are qualified professionals who volunteer their own time to see you.
- If you need to reschedule or cancel an appointment, please do so 24 hours in advance so we can notify your counselor. Make every effort to attend your appointments.

Counseling costs

- In Bloomington-Normal, counseling costs can range from \$100 to \$200 an hour.
- Our costs are below \$50 per hour.
- We ask that our clients contribute what they can afford.
- Most clients can contribute between \$5 and \$50 a session.
- Your contribution can vary week to week. We take cash, check, credit, and debit.
- Counseling works best when you participate in your recovery by working outside of your sessions and by being committed financially.

Following intake

Once your intake appointment is completed, there may be a wait of several weeks before your first appointment is scheduled. If any of your contact information changes, please update your profile in the client portal or call us at (309)827-9100 as soon as possible or email us at info@integrityhelps.org. Please return our calls or messages in a timely manner so we can schedule your appointment or offer the available time to someone else.

About cancellations and no shows

- Many people are in need of counseling.
- If you often cancel or don't come to appointments, you will be removed from our “active” case load.
- If you wish to restart counseling, you will be added to the waiting list.

Whenever you come to our office, we hope you feel welcome. If you have any questions, please do not hesitate to ask. We are here to help.

Warmly,

A handwritten signature in black ink that reads "Luella Mahannah".

Luella Mahannah, MS LCPC
Counseling Director